

DYNASYS TECHNICAL SERVICE BULLETIN

TSB – 01.20.21

To: Dealers Service Managers and Technicians

Re: Dynasys Generation 3 Series APU units

Affected Units:
The following documentation pertains to build dates (11/2019 to 1-20-21) APU serial numbers G3D30001 to G3D30260 all 8kw G8k0001-G8kw000018 and EIS10001 –EIS100023

Notice:
Software update to Ax17 software change.

Service Upgrade Kit Contents:

P/N	Description	Qty
501005	Marlin Industries CAN Buss dongle.	1

Allocated Standard Repair Time -SRT:

Repair Description	SRT Time (hrs.)
Software update of the HVAC module and the controller	.50

Software Update to ver. 013034\$AX17.s19

Verify display software is 013016AX2

System software change is required in all GEN3, EIS, and 8KW product lines. There is a potential time rollover event that can cause overheat damage to the engine cooling system. All customers should be notified to come into a dealer to have their software updated.

Customers who cannot immediately come into the dealerships for re-programming **MUST** be informed to cycle the power to the control system every 30 days, this will re-set computer timers.

This is accomplished by unplugging the 3-prong connector on the side of the control (red-black-red) then counting 30 seconds before plugging it back in. This re-sets the timer.

